



### **ALCOHOL CONSUMPTION**

**NO OUTSIDE ALCOHOL ALLOWED.** In order to purchase and consume alcohol, guests must be 21 and older with a valid photo ID to be presented at a designated ID Station inside the Music Festival. A wristband will be issued and must be visibly worn at all times in order to purchase alcohol.

Anyone drinking alcohol under the legal age, using illegal drugs, or breaking any other laws will be subject to immediate removal from Shadow Ridge and reported to proper authorities. Any guest perceived to be in an intoxicated or impaired state may be denied admission.

### **ANIMALS**

No pets will be allowed entry into the Shadow Ridge Music Festival with the exception of certified and Pre-Designated Service animals.

### **ATM**

There are two PremierBank ATMs located inside the Shadow Ridge Music Festival. The ATMs are located near the southwest corner of the Festival Grounds, near the First Aid Station.

### **BAGS**

One small, handheld bag per person is allowed. All bags brought onto Festival grounds will be searched at the security checkpoint when entering the Festival and are subject to additional searches at any point. No suitcases, large backpacks, coolers or large duffle bags allowed.

### **BANNERS AND SIGNS**

Outside banners or signs are not allowed inside the Music Festival.

### **CAMERAS**

Hand-held video cameras for personal use are allowed and single frame NON FLASH photography is permitted at all times. Professional photography equipment, cameras with lenses larger than four inches and camera support pods are not permitted. Fans should not obstruct the views of others while taking pictures and refrain from using tripods, monopods and other camera support pods. **NO DRONES!**

### **CONCESSION TICKETS**

In order to purchase food as well as alcoholic and non-alcoholic beverages, guests are required to purchase concession tickets available at multiple locations throughout the event area in red ticket booths. **CONCESSION TICKETS MAY ONLY BE PURCHASED WITH CASH.** Concession Tickets are only sold on Festival grounds. In order to expedite ticket purchases, tickets will be sold in bulk increments of \$10, \$20 and \$100. Tickets are Non-Refundable. There will be no refund issued for unused tickets.

### **COOLERS**

Coolers, beverage containers, refillable bottles, or any other drink containers, empty or full, are prohibited.

### **ENTRANCES**

Fans holding General Admission Tickets will enter the Festival grounds via the security checkpoint on the Southwest corner of the grounds. Fans holding Reserved Seating or Sponsor Tickets will enter the Festival grounds via the security checkpoint on the Northeast corner of the grounds. Each entrance will be clearly marked. All fans will be subject to a thorough security evaluation prior to entering. Please prepare to have your personal belongings searched.

### **EVACUATION**

In the event of an evacuation of the Shadow Ridge Music Festival, all fans are to abide by the directions of authorized personnel.

## **EXIT AND RE-ENTRY**

Fans may not exit and re-enter the Music Festival. ***No Re-Entry will be allowed!***

## **EXPLOSIVES**

No explosives of any kind, including but not limited to fireworks, are allowed within the ticketed areas or parking lots of the Shadow Ridge Music Festival.

## **FAN CODE OF CONDUCT**

The Shadow Ridge Music Festival is committed to creating a safe, comfortable, and enjoyable experience for the fans in attendance. Our staff will proactively intervene to support an environment where fans can enjoy the Music Festival experience free of unacceptable behavior, including but not limited to the following:

- Foul/abusive language or obscene gestures.
- Intoxication or other signs of impairment related to drug or alcohol consumption.
- Displays of affection not appropriate in a public, family setting.
- Obscene or indecent clothing.
- Any disruption of the event, including throwing of objects or trespassing on the stage or in restricted areas.
- Viewing the show in a location other than the fan's ticketed area.
- Fighting, taunting, or making threatening remarks or gestures.

Any fan not adhering to the code or behaving in an unruly manner may be removed from the Shadow Ridge Music Festival ***without refund***. Concert Management reserves the right to determine unruly or unacceptable behavior.

## **FIREARMS**

No firearms are allowed within the ticketed areas or parking lots of the Shadow Ridge Music Festival or anywhere on Shadow Ridge property, regardless of any licenses or permits.

## **FIRST AID STATION**

The First Aid Station is located on the southwest corner of the Festival grounds near the ATM's. Paramedics will be onsite to help assist with any first aid emergencies.

## **FOOD AND BEVERAGE**

Fans are not allowed to bring any outside food or beverage into the Shadow Ridge Music Festival. Outside food or beverage will be confiscated and disposed of at the point of entry. Multiple food and beverage outlets will be available inside the Festival grounds.

## **GATE OPENINGS**

Gates open at 4:00 PM. There are two entrance gates: One for General Admission Ticket Holders and One for Reserved / Sponsor Ticket Holders.

## **KNIVES**

Knives of any kind, including pocket knives, key chain knives or utility knives are strictly forbidden and will be confiscated and disposed of at the point of entry.

## **LASER POINTERS**

Laser pointers are strictly forbidden and will be confiscated at the point of entry.

## **LAWN CHAIRS AND BLANKETS**

Lawn Chairs, folding chairs or any other type of portable chair are not allowed inside the festival. Outside chairs are forbidden. Blankets are not allowed inside the festival.

**LIQUIDS**

Sunscreen, bug spray, and hand sanitizer are allowed. Any other liquids including consumable beverages are prohibited.

**NOISE MAKERS**

Artificial noise makers of any type are strictly forbidden and will be confiscated at the point of entry.

**OUTSIDE ITEMS**

No alcohol, illegal drugs, food, drink, glass, metal cans, coolers, guns, knives, self-defense weapons, or air horns are allowed into the Shadow Ridge Music Festival. Items intended for sale or trade may not be brought onto Shadow Ridge property, including all parking areas.

**PARKING**

Free parking is available at Elkhorn South High School, located at 20303 Blue Sage Pkwy, Omaha, 68130, off of 204<sup>th</sup> between Pacific Street and Center Street. A free shuttle service from Elkhorn South High School will be available to and from the Shadow Ridge Music Festival beginning at 4:00 PM and ending at 11:45 PM. Parking WILL NOT be available at Shadow Ridge Country Club without a pre-purchased PARKING PASS.

**RAIN CHECK**

The Shadow Ridge Music Festival is a "rain or shine" event. Tickets purchased are nonrefundable. In the event of a weather cancelation, Festival organizers will determine course of action with regard to future ticket use.

**RESERVED SEATING**

The Shadow Ridge Music Festival has a limited number of reserved seats available for purchase. These seats are located near the front of the stage and must be purchased online in advance of the show.

**RESTROOMS**

Restrooms are located on the west side of the Festival grounds to the north of the Food Truck Village.

**RISK**

Fans attending the Shadow Ridge Music Festival do so at their own risk. The Festival Organizer, host venue, sponsors, musicians, and any vendors will not be held liable for any matter or in any regard for fans attending the Shadow Ridge Music Festival.

**SECURITY**

For the safety of all fans, both Omaha Police and private security personnel will be onsite. All fans will enter Festival Grounds through a security check point where they will be screened via a metal detector and have their bags checked.

**SMOKING**

The Shadow Ridge Music Festival is a smoke-free venue (including electronic cigarettes and any other vaporized smoking). Smoking is only allowed in designated areas. Fans wishing to smoke may do so in the designated smoking area on the west side Festival grounds near the portable restrooms. Fans who fail to comply with the no-smoking policy will be asked to exit the Festival grounds without refund.

**SPONSOR AREAS**

Two Event Sponsor areas will be reserved. These areas are located near the stage on the east and west sides of the Festival grounds. Access to these areas requires a specific ticket and corresponding wristband. Anyone without a Sponsor ticket and corresponding wristband will be denied entry into designated Sponsor areas.

## TAILGATING

Tailgating and outside alcohol consumption is NOT allowed anywhere on Shadow Ridge property or Festival grounds, before, during or after the event.

## TAXI SERVICE AND RIDE SHARE

The pickup and drop off for Taxi and Rideshare service will be at the Shadow Ridge Country Club entrance off of 188<sup>th</sup> and Pacific Street. No through Club traffic or 189<sup>th</sup> Street Access will be granted for the show.

## TICKETS

Tickets must be shown to all Music Festival personnel upon request. Anyone that does not have a valid ticket will be removed from the Festival Grounds immediately. A ticket grants access to public areas of the Shadow Ridge Music Festival - any attempts to enter private access areas of the Festival grounds will result in immediate removal without refund.

Ticketholders must be 18 years or older, or in the company of a supervising adult.

Tickets are available for sale online at **ShadowRidgeCountryClub.com/MusicFestival**. Physical member pre-sale tickets must be picked up at the Club prior to the day of the show. Only online tickets will be available for purchase on the day of the show.

## UMBRELLAS

Umbrellas are permitted on Shadow Ridge Music Festival grounds. Umbrellas should not obstruct the view of other fans.

## WEAPONS

No guns, knives, pocket knives, key chain knives or utility knives, self-defense devices such as Tasers, stun guns, or mace, explosives, or any other item that can be construed as a weapon will be allowed on Festival grounds. Any such items will be confiscated and disposed of upon entry at the security check point.

